


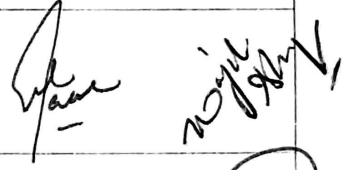
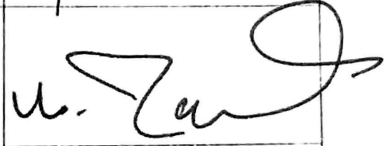

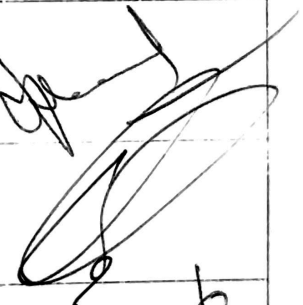
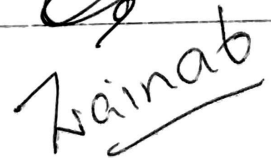


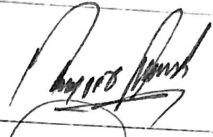

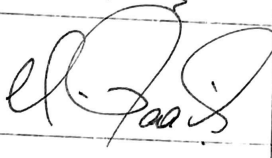


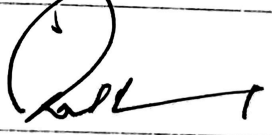




ATTENDANCE SHEET OF GRIEVANCE REDRESSAL MEETING FOR ANNUAL
TENDER OF SURGICAL & DISPOSABLE ITEMS FOR OT, ANESTHESIA & OTHER
DEPARTMENTS FOR THE F.Y 2023-24 HELD ON 17/06/2023

MEMBERS

S#	MEMBERS NAME	SIGNATURE
1	Dr. Muhammad Shahid (AMS Admin) Grievance Committee Chairman	
2	Dr. Hamid Sharif Khan (Asstt Prof. of Cardiology) Member Chairman Grievance	
3	Mr. Sohaib Hassan (Member) Accounts Officer	
5	Technical Advisory Committee Members	
6	Dr. Tauqeer Akbar End User	
7	Dr. Javed Iqbal End User	
8	Dr. Qudsia Anjum Qureshi End User	
9	Dr. Zainab Farid End User	

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FIRMS

S#	Member Name	Firm Name	Signature	Mobile #
1.	Mehboob Ahmed	Imran Trades		0300508940
2.	Pinkoo Shah	CardioLife		0321-5608157
3.	Imran	UDL		0313 9974449
4.	Wasas	Anwar & Sons		03011106657.
5.	Madassar	VERIZON		0301-5215947
6.	Anjum	Samwa Trading		0333-5215696
7.	SARIB HASSAN	cotton credit (Pvt.) Ltd		0322-5891483
8.	Kashan	Azom Trading		0333 650937
9.	Sharzad	THREESIXTH Coe		0321-4113744
10.	MUHAMMAD	Global Health		0345- 5-76771
11.	WASAS AHMED	FAROOQ AGENCIES		0332-1908039
12.	Umer Farooq	Hope Pharm		03006567571

13.	M. Hanan	Popular International	m. h	0213 9036126
14.	ASIR (qbal)	Medico Health care	Asir	0300 860800
15.	SHARVAT Ali	Sadovain	Sh	0336-5079026
16.	Huzaiifa	M Young Eno.	Huzaiifa	0323-4734397
17.	Stancaus	Shahmir	Sh	02015089890
18.	ABDUR RAHMAN	A. Raha	A. Raha	0301-8484266
19.				



MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE



No: RIC/PO/ 3886 / 123

Dated: 24/06/2023

A grievance meeting for annual tender of surgical & disposable for the financial year 2023-24 was held on 17-06-2023 at 10:00 am in the office of the Additional Medical Superintendent (Admin) which comprised all members of Grievance Redressal Committee RIC Rawalpindi. Attendance sheet are attached herewith.

Grievances of following firms were presented before the committee.

1. **M/s Cardio Life**
2. **M/s Sanwa Trading**
3. **M/s SOS Technologies (Pvt) Ltd**
4. **M/s Cotton Craft**
5. **M/s Verizon**
6. **M/s Azam Trading**
7. **M/s Three Thirteen**
8. **M/s Global Health care**
9. **M/s Farooq Agencies**
10. **M/s Hope Pharma**
11. **M/s Imran traders**
12. **M/s Popular International**
13. **M/s Medco Health care**
14. **M/s Sadqain Health care**
15. **M/s Yousaf & Co**
16. **M/s Stancos**
17. **M/s Anwar & Sons**
18. **M/s UDL Distributors (Pvt) Ltd**

The representatives of above mentioned firms were called one by one & heard in person by the grievance committee and following rejected items were discussed. The proceedings of the grievances committee are recorded as under.

1. **M/s Cardio Life**

The representative of the firm attend the meeting, the firm did not obtain qualifying marks due to shortage of following documents mentioned in Compulsory parameters & Ordinary Parameters.

- Undertaking regarding non cancellation / suspension of drug registration of quoted product of the bidder by DRAP within last two years.
- Undertaking regarding non declaration of spurious / adulterated batch by DTLs of Punjab any Competent Lab of quoted item within last two years.
- Past Performance of the bidder (**Last Two Years**).
- Past Performance of quoted product for last three years.

DECISION:

The firm did not provide the requisite documents to committee so the grievance of M/s Cardio Life is turndown and the decision of TAC remained intact.

2. M/s Sanwa Trading

The representative of the firm attend the meeting, the firm did not obtain qualifying marks due to shortage of following documents mentioned in Compulsory parameters & Ordinary Parameters

- Free Sale Certificate (where applicable).
- Authorized Agency Agreement for sole agents / Distributors).
- Drug Registration Certificate.
- Product Quality Certificate.
- Good Manufacturing Practices Certificate.
- Undertaking regarding non declaration of spurious / adulterated batch by DTLs of Punjab any Competent Lab of quoted item within last two years.
- Past Performance of the bidder (**Last Two Years**).
- Market Experience of quoted products.
- Credibility & Certification of manufacturer.
- Financial status of bidder.
- Past Performance of quoted product for last three years.
- Institution Experience

DECISION:

The firm did not provide the requisite documents to committee so the grievance of M/s Sanwa Trading is turndown and the decision of TAC remained intact.

3. M/s SOS Technologies (Pvt) ltd

Mr. Abdul Rehman representative of the firm attend the meeting, the firm did not obtain qualify marks due to shortage of following documents mentioned in Compulsory parameters & Ordinary Parameters

- Free Sale Certificate (where applicable).
- Authorized Agency Agreement for sole agents / Distributors).
- Institution Experience

DECISION:

The representative of the firm producing the additional document (consist of 143 pages) to the committee. The committee accepted the documents and was evaluated by the members of Technical Advisory Committee in meeting and found responsive for selected items after securing additional qualifying marks i.e (2.25 marks 0.25 marks as grace marks).

The grievance of M/s SOS Technologies Pvt is accepted and firm was responsive for selected items.

4. M/s Cotton Craft

The representative of the firm attend the meeting, the firm was non-responsive due to non provision of Authorized Agency Agreement (Sole Agents / Distributors). The representative of the firm submit document during meeting which was accepted by the members of the committee.

DECISION:

The grievance of M/s Cotton Craft is accepted and firm was responsive for selected items.

5. M/s Verizon

Mr. Mudassar representative of the firm attend the meeting. Following rejected item was discussed.

T#	NAME OF ITEM	COMMITTEE DECISION
191	Trifacta Valva	Rejected " Due to FDA Recall"

6. M/s Azam Trading

T#	NAME OF ITEM	COMMITTEE DECISION
121	IV Cannula with injection port 18G	Rejected "Blunt prick"
122	IV Cannula with injection port 20G	
123	IV Cannula with injection port 22G	
124	IV Cannula with injection port 24G	
142	Disposable Syringes 1ml	Rejected "Large needle poor fixation"
143	Disposable Syringes 3ml	Rejected "Not compatible with anesthesia use, how blood & drug will be remove from disposable syringes"
144	Disposable Syringes 5ml	Rejected "Mechanism of syringing blood & drug not good"
173	Surgical Gloves	Rejected "Low quality"

7. M/s Three Thirteen

T#	NAME OF ITEM	COMMITTEE DECISION
141	IV Set	Rejected "Poor Quality"

8. M/s Global Health Care

T#	NAME OF ITEM	COMMITTEE DECISION
97	O ₂ Mask	Rejected "Un-registered"
216	Hand Disinfectant Sanitizer	Rejected "Re-tender"
219	Topical Antiseptic Scrub	Rejected "Not as per specification"
233	Disinfectant spray	Rejected "Not Specific for medical/dental purpose & not alcohol base"

9. M/s Farooq Agencies

T#	NAME OF ITEM	COMMITTEE DECISION
121	IV Cannula with injection port 18G	Rejected "Blunt prick"
122	IV Cannula with injection port 20G	
123	IV Cannula with injection port 22G	
124	IV Cannula with injection port 24G	
136	ECG Electrodes	Rejected "Poor quality"
140	IV Burette	Rejected "Low Quality Chamber"

10. M/s Hope Pharma

T#	NAME OF ITEM	COMMITTEE DECISION
43	Bovine Pericardial Patch	Rejected "Non provision of samples"

11. M/s Imran Traders

T#	NAME OF ITEM	COMMITTEE DECISION
11	Monofilament polypropylene	Rejected "wrong sample"
94	C pap mask	Rejected "Loose Bands"

118	HMEF Filter	Rejected "Loose Bands"
155	Breathing circuit with bag adult	Rejected "Limb not available"
156	Breathing circuit with bag peads	Rejected "Limb not available"
220	Surface Disinfectant	Rejected "Powder not accepted"

12. M/s Popular International Pvt ltd

T#	NAME OF ITEM	COMMITTEE DECISION
2	Monofilamanet Polypropylene	Rejected "Wrong sample"

13. M/s Medco Health Care

The representative of the firm attend the meeting, the firm did not obtain qualifying marks due to shortage of following documents mentioned in Compulsory parameters & Ordinary Parameters

- Tender purchase receipt, CNIC, Bid Security.
- Drug Manufacturing /Sale License.
- Product Quality Certificate.
- Institution Experience Rawalpindi Institute of Cardiology, Rawalpindi.

DECISION:

The firm did not provide the requisite documents to committee so the grievance of M/s Medco Health Care is turndown and the decision of TAC remained intact.

T#	NAME OF ITEM	COMMITTEE DECISION
27	Chest Drain bottle 03 Chamber	Rejected "Did not evaluate due to Incomplete documents in technical file"

14. M/s Sadgain Health Care

T#	NAME OF ITEM	COMMITTEE DECISION
216	Hand Disinfectant / Sanitizer	Rejected "Not as per specification"

15. M/s Yousaf & Co

T#	NAME OF ITEM	COMMITTEE DECISION
158	Yanker Suction with handle	Rejected "Poor Quality"
174	Disposable Gown Reinforced	Rejected "Poor Quality"

175	Water resistant gown	Rejected "Poor Quality"
176	Disposable cap Male	
177	Disposable cap Fe-male	Rejected "Size problem"
178	Disposable Shoe cover	Rejected "Size problem"
180	Surgical face mask tie on	Rejected "Size problem"
		Rejected "poor fiber allergic to person"

16. M/s Stancos (Pvt) ltd.

T#	NAME OF ITEM	COMMITTEE DECISION
215	high Level disinfectant for OT instruments	Rejected "not as per specification"
216	hand Disinfectant / sanitizer	Rejected "Re-Tender"
220	Surface Disinfectant	Rejected "not as per specification"

17. M/s Anwar & Sons

T#	NAME OF ITEM	COMMITTEE DECISION
4	Monofilament Polypropylene 4-0 ½ circle round body double needle 16mm/17mm.	Rejected "Poor Quality"
7	Monofilament Polypropylene 13mm.	Rejected "Poor Quality no strength in thread"
8	Monofilament Polypropylene 16mm/17mm.	Rejected "Poor Quality no strength in thread"
12	Monofilament Polypropylene 8mm/9.3mm.	Rejected
13	Polyester Surgical valve suture 2-0 round body taper cut double needle 17mm	Rejected " Blunt needle poor quality"
14	Polyester Surgical valve suture taper cut double needle 17mm	Rejected
15	Polyester Surgical valve suture 2-0 round body needle without pledget 26,44mm	Rejected
16	Polyester Surgical valve suture 2-0 taper cut body double needle with pledget 26, 44mm	Rejected " out of specification"

18. M/s UDL Distributors

T#	NAME OF ITEM	COMMITTEE DECISION
87	Arterial Catheter	Rejected "Backflow not seen, not user friendly"


M/s UDL Distributors raised observation against	The chairman was informed by the end
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selection of CVP 4 Lumen, CVP 3 Lumen & CVP Single Lumen quoted by M/s Flowtronix system. M/s UDL stance that ABLE brand quoted by M/s Flowtronix has been rejected in RIC for last many years and also rejected by End User of many others hospitals like Benazir Bhutto Hospital Rawalpindi, Holy Family Hospital Rawalpindi, Peshawar Institute of Cardiology, Shiekh Zayed Hospital Lahore etc, being low quality Chinese brand (Copy of technical evaluation reports attached).


Furthermore, CVP line is a life saving Medical Device & schedule D item, which directly Contacts with heart and SVC, therefore CVP line should be US FDA approved.

user that item quoted by M/s Flowtronix was rejected due to blunt needle as well as harmful for patient. Therefore, the grievance of M/s UDL was accepted.

Meeting was ended with the vote of thanks.


Mr. Sohaib Hassan
Account Officer
(Member)


Dr. Hamid Sharif Khan
Asstt Professor of Cardiology
(Member)


Dr. Muhammad Shahid
AMS (Admin)
(Chairman)